

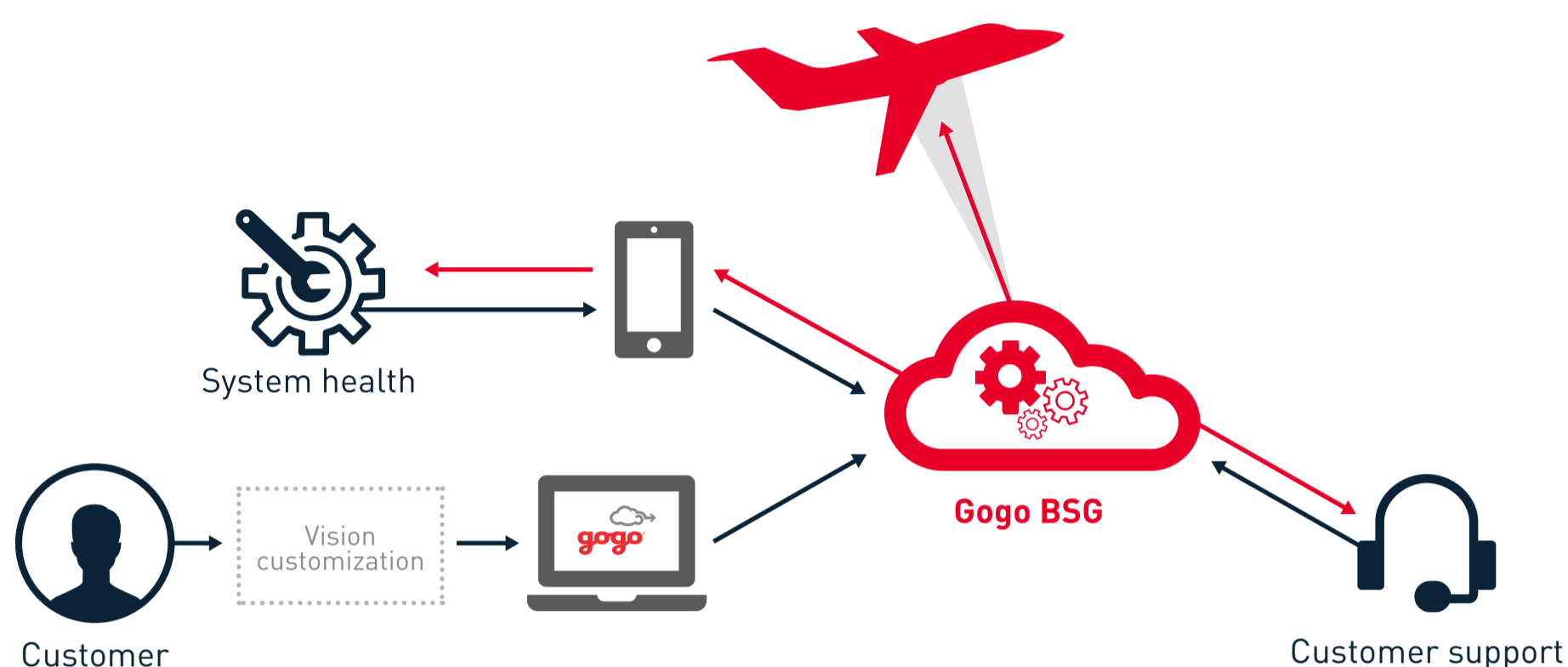
GOGO AVANCE™ DELIVERS A BETTER CUSTOMER EXPERIENCE



The Gogo AVANCE platform introduces the next evolution of our award-winning customer service and support. Through its cloud-based services solution, Gogo Business Services Gateway (BSG), Gogo AVANCE offers remote service capabilities and system health information to deliver a customer experience like you've never had before.

Our innovative connectivity solutions are sure to save you time and money with greater speed to service and improved reliability in system support.

GOGO AVANCE PLATFORM SERVICE AND SUPPORT



System health

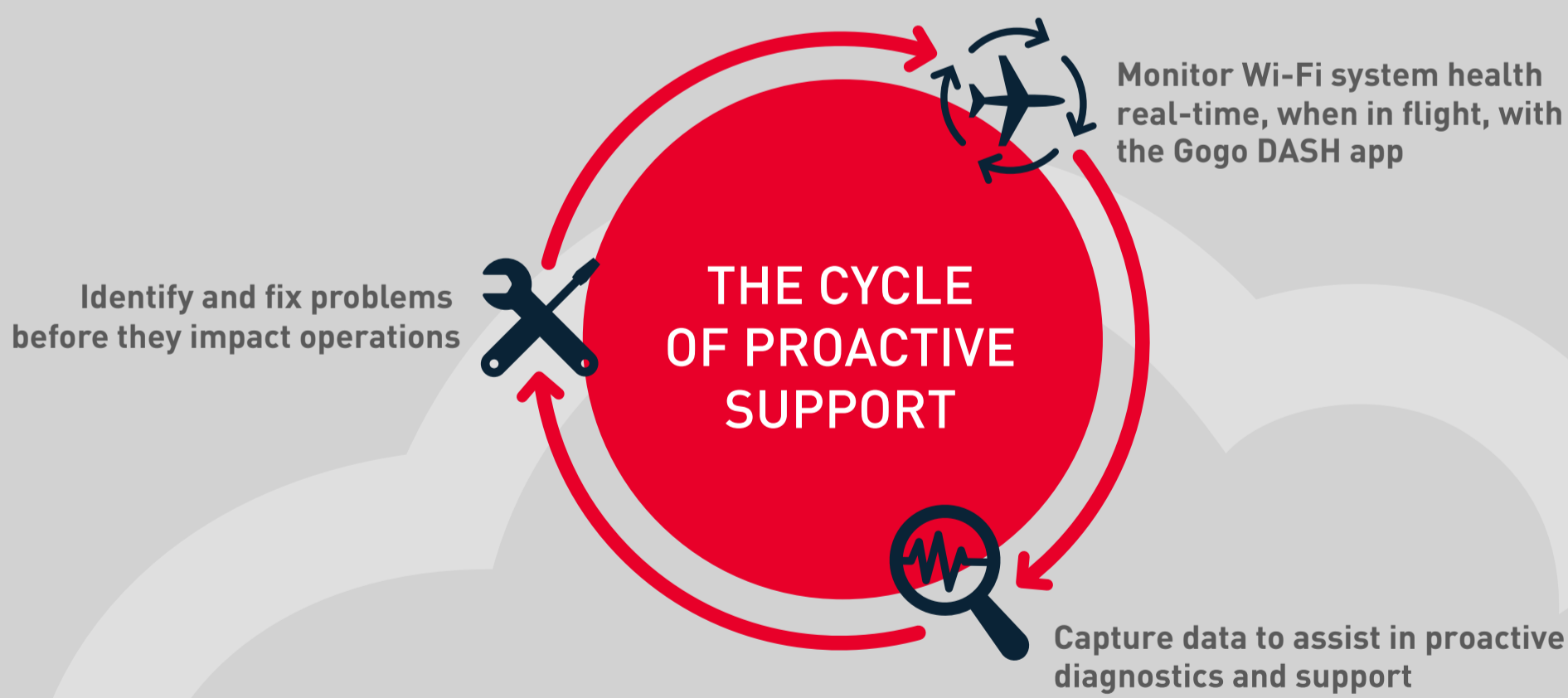


Remote service activations



Enhanced support

- Have real-time visibility into the system health of your aircraft Wi-Fi with Gogo DASH
- Remotely turn features on and off with the help of Gogo Customer Support
- Automated critical event reporting improves system diagnostics
- View available features and services on your aircraft, and confirm current status
- Save time and money by remotely activating services
- Increased visibility into network and flight information for Gogo Customer Support
- Stay current with the latest in movies and TV by knowing when to update your catalog
- Personalize the Gogo Vision interface to align with your corporate brand
- Faster return to service with more efficient issue resolution and support



GOGO CUSTOMER SERVICE & SUPPORT PRIORITIES



Predictable
in service delivery



Simple
to do business with



Insightful
information on system health

THE GOGO AVANCE PLATFORM.

Flying smarter is just one step away. Learn more about getting enhanced service and support by upgrading to a Gogo AVANCE product today.

Visit business.gogoair.com/solutions/avance/