

FLY SMARTER

Worldwide inflight connectivity and entertainment solutions



connect

In air. Online. Everywhere.

In today's hyper-connected world, so much can happen during even short flights. Emails pile up, phone calls and texts get missed, and work and life have to wait.

Gogo can help you fly smarter.

Gogo's proven solutions let everyone on board stay connected to their business and personal lives while in flight. From single aircraft to global flight departments, we offer the world's most powerful and reliable inflight connectivity and entertainment solutions, for the world's most important missions - yours.



Broadband Internet



Inflight entertainment



Voice service



Personal smartphone calling/texting



Cockpit app data



Safety services

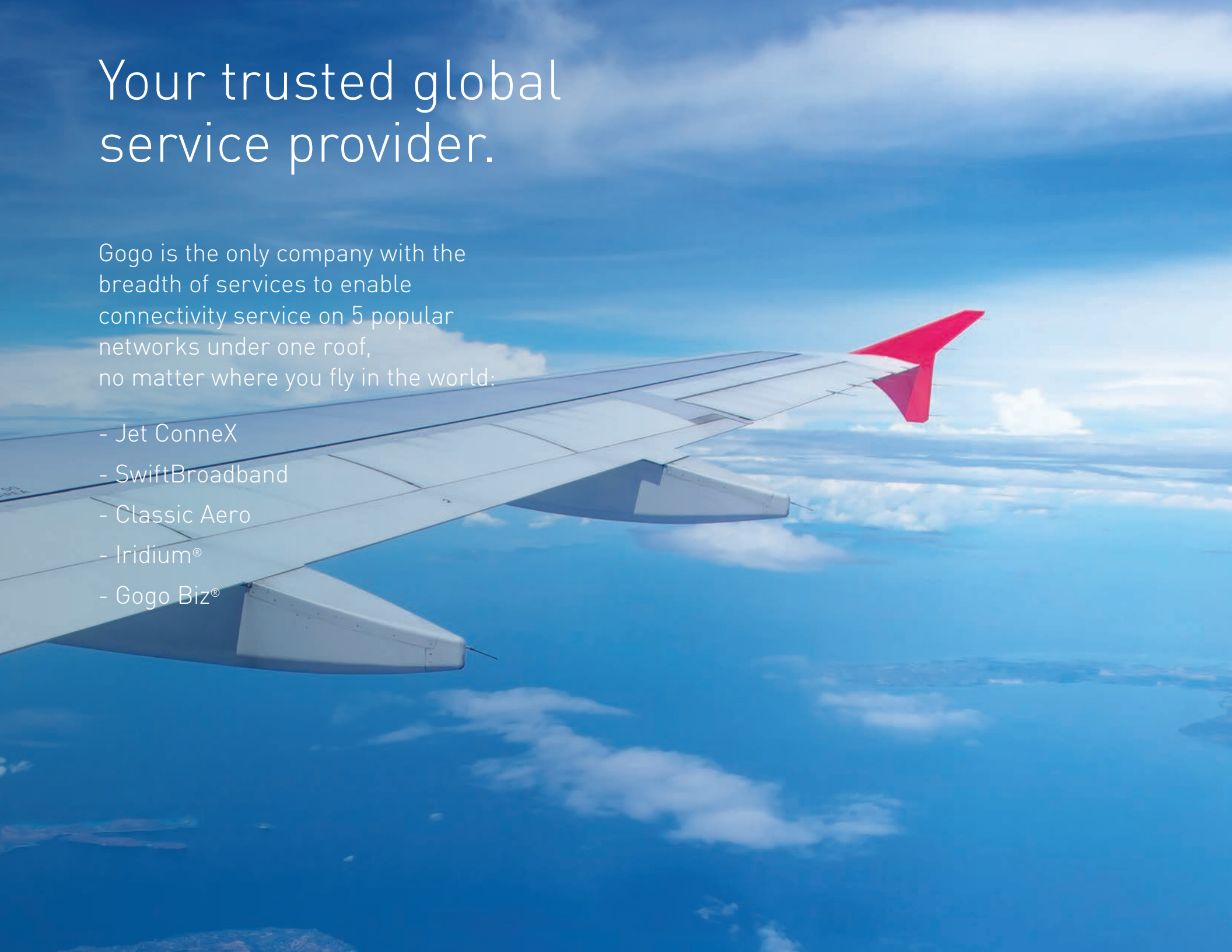
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Your trusted global service provider.

Gogo is the only company with the breadth of services to enable connectivity service on 5 popular networks under one roof, no matter where you fly in the world:

- Jet ConneX
- SwiftBroadband
- Classic Aero
- Iridium®
- Gogo Biz®





Why choose Gogo as your provider?

Gogo powers you inflight so you can accomplish whatever your mission requires - calling and texting using your own phone, surfing the Internet, sending and receiving emails with attachments, watching your favorite movies & TV programming on-demand, and so much more.

01

BILL CONSOLIDATION

No matter how many services you have with Gogo you'll only get one bill, keeping things simple and easy to manage.

02

24/7/365 SUPPORT

One award-winning stop for all your customer service needs.

03

SINCE THE BEGINNING

Gogo's been in the connectivity business for more than 25 years, running our own domestic network that serves tens of thousands of aircraft. We know the ins and outs of inflight connectivity making, Gogo your partner of choice for IFEC solutions.

04

HARDWARE AGNOSTIC SWIFTBROADBAND PROVIDER

It doesn't matter where you've gotten your hardware from, or what equipment it is, Gogo can provide your service.

A higher inflight IQ.

01

SMART AIRPLANES. CREATING CONNECTIONS.

Inflight entertainment and connectivity (IFEC) offers benefits well beyond checking emails and watching movies. Gogo solutions help aviators worldwide raise their inflight IQ and enable passengers, pilots and planes in ways never before possible.

03

BETTER INFORMED PILOTS.

Raising awareness for everything from turbulence to fuel prices. Connectivity gives pilots real time data in flight. Data that gives them more current, more accurate information in the cockpit.

02

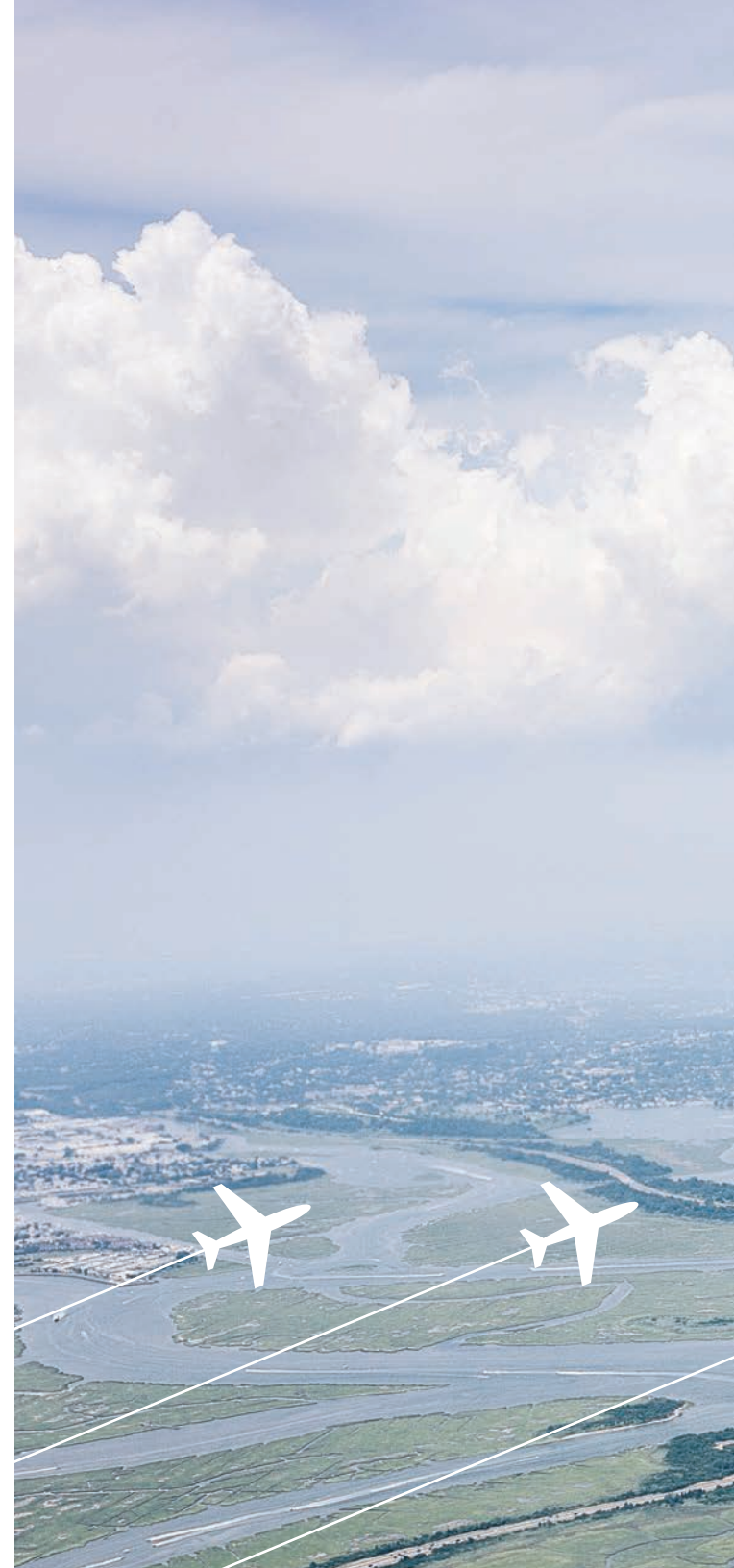
FULLY CONNECTED PASSENGERS.

IFEC connects passengers to their offices, clients, families, friends, tools, services and apps. So they can seamlessly work, live and play in flight.

04

STRONGER, MORE EFFICIENT OPERATIONS.

Gogo solutions help operators of all types – from fleets and flight departments to charter operators – realize new efficiencies. Find out how IFEC is a competitive advantage, a business necessity, and can impact your bottom line through lower costs.





What does your
smart airplane
look like?



Find your ideal solution

The guide below shows how we typically recommend our solutions based on airframe.

But we know that every mission is unique. So if you have questions, or want guidance, talk with a Gogo Business Aviation representative.

NETWORKS	 Turboprop	 Light jet	 Mid	 Heavy	 Super heavy	Page #
Jet ConneX				✓	✓	10-11
SwiftBroadband	✓	✓	✓	✓	✓	12-13
Classic Aero			✓	✓	✓	14-15
Iridium®	✓	✓	✓	✓	✓	16-17
SERVICES						
Gogo Vision			✓	✓	✓	20-22

Jet ConneX

Soaring performance with global connectivity

With Jet ConneX, you truly can take it all with you when you fly. Jet ConneX is a next generation, high-speed, satellite-based connectivity experience for business jet travelers. From on-demand sports and TV, to video conferencing and email, passengers can do everything in the air that they do on the ground. Globally and seamlessly. All from the partner Inmarsat trusts to provide you with world-class service and support, Gogo Business Aviation.

[Explore: business.gogoair.com/jetconnex](https://business.gogoair.com/jetconnex)



Satellite



Global



Internet



Voice



Streaming



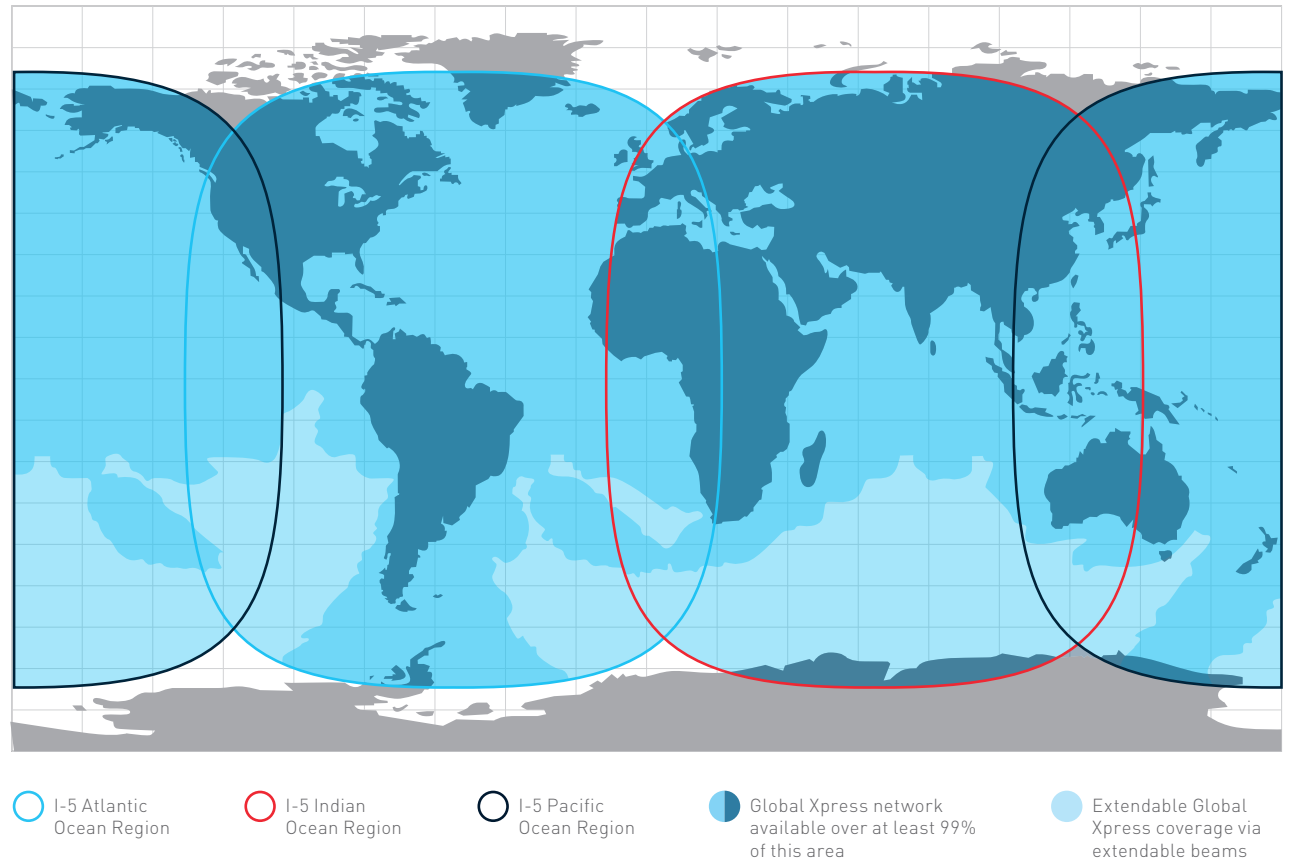
Live TV

PERFORMANCE

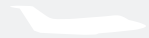
Up to 15 Mbps per aircraft

EXPERIENCE

- Streaming video
- On-demand TV
- High-speed broadband Internet access
- Video calling and conferencing
- High quality Voice Over IP
- SMS messaging
- Email
- Large file transfers
- VPN access
- Flight deck and cabin crew applications



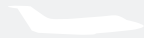
EQUIPMENT PACKAGES



HONEYWELL MCS 8000*

Contact us for assistance locating an authorized Honeywell equipment dealer.

*Non-Gogo equipment.



HONEYWELL MCS 8200*

Contact us for assistance locating an authorized Honeywell equipment dealer.

*Non-Gogo equipment.

SwiftBroadband

Global data/voice capability

SwiftBroadband is Inmarsat's proven, global, aeronautical service. A very affordable solution, SwiftBroadband - an IP-based packet-switched service with "always on" data connectivity - makes inflight connectivity a reality for virtually any business aircraft. It is well suited for passengers who need basic business applications (Internet, email, VPN), as well as high-quality Inmarsat voice communications.

[Explore: business.gogoair.com/swiftbroadband](https://business.gogoair.com/swiftbroadband)



Global



Internet



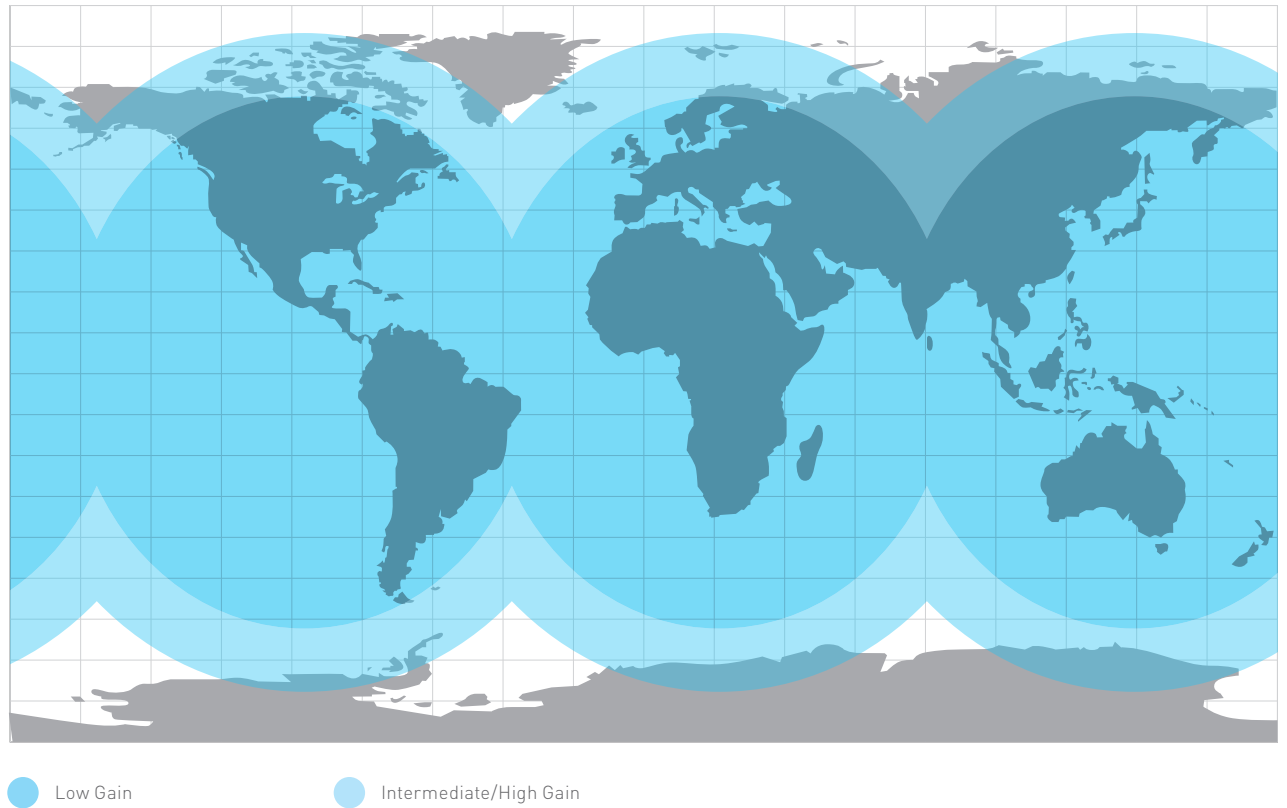
Voice

PERFORMANCE

Up to 432 kbps

EXPERIENCE

- 1 to 4 channels available
- Telephony
- SMS messaging
- Internet/Intranet
- Cockpit flight plan, weather and chart updates



HARDWARE AGNOSTIC SERVICE AVAILABLE FROM GOGO FOR ALL:

- Class 6 equipment
- Class 7 equipment
- Class 15 equipment

EQUIPMENT PACKAGES SOLD BY GOGO*

AVIATOR 300/350

The compact, near-global connectivity solution with a complete range of features.

Near-global connectivity for basic Internet and voice

*Gogo provides service for any SwiftBroadband equipment.

AVIATOR 200

Take your productivity global but still pack light.

Multi-regional connectivity for basic Internet and voice

Classic Aero

Safety services, voice, fax
and low-speed data

Gogo knows that some global operators simply want reliable, proven satcom service for fundamental cockpit and cabin needs. That's why Gogo offers Inmarsat Classic Aero service. Classic Aero gives you flexible options for enabling voice, fax and data communications anywhere you fly, except for the extreme polar regions.

And by partnering with us, you can also easily upgrade to SwiftBroadband should you need higher bandwidth for more data-intensive applications. SwiftBroadband users are able to concurrently use SwiftBroadband and safety services, given the availability of Aero H+ and Aero I on both Inmarsat-3 (I-3) and Inmarsat-4 (I-4) satellites.

[Explore: business.gogoair.com/classicaero](https://business.gogoair.com/classicaero)



Global



Voice



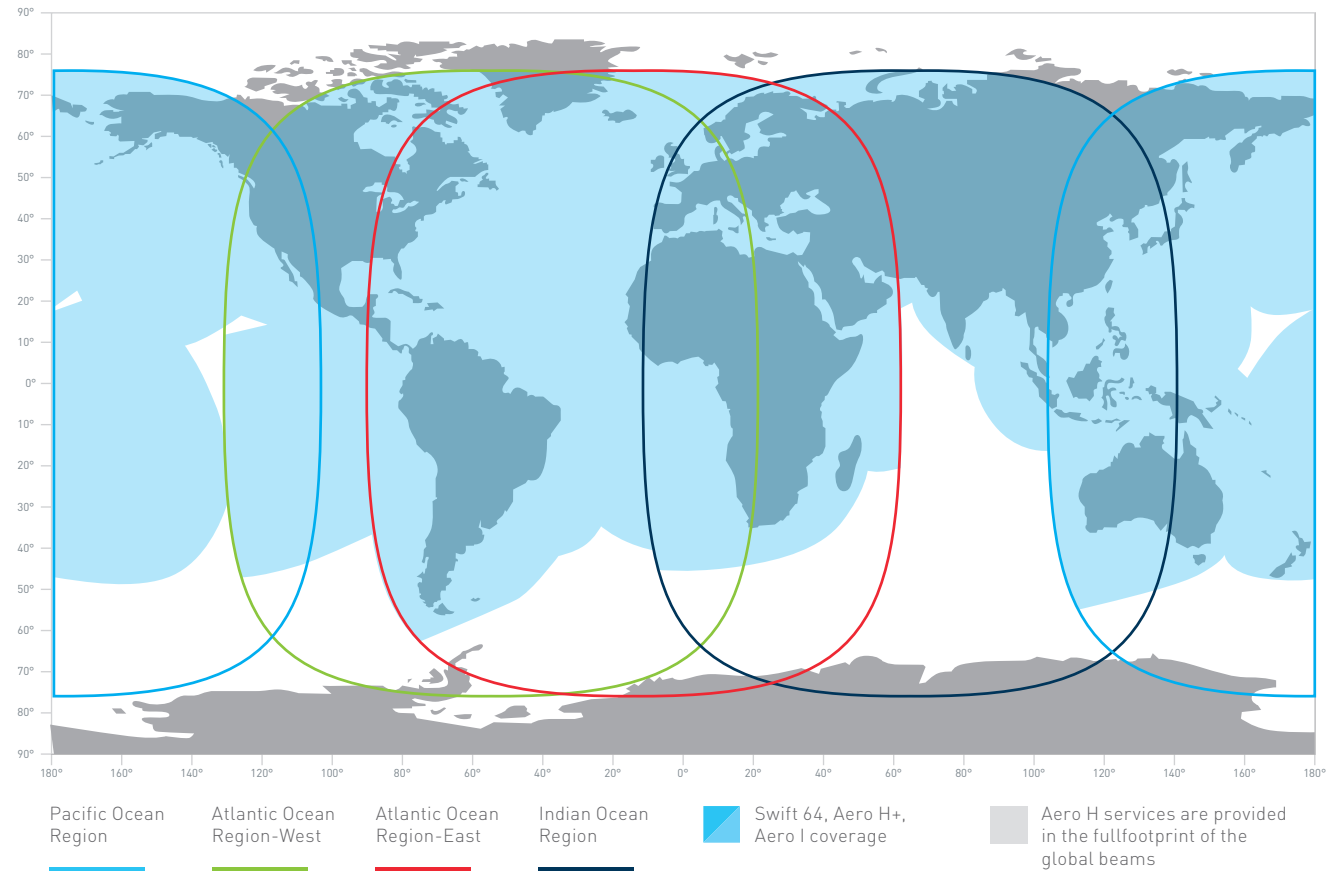
Safety services



Fax

PERFORMANCE

- Enables voice services and datalink
- Designed for medium and wide body aircraft
- Global coverage, except extreme polar regions



OPTIONS

AERO H

Aero H provides packet data rates of up to 10.5kbps for ACARS, FANS and ATN communications and up to 9.6kbps per channel for multi-channel voice, fax and data communications, through a high-gain antenna – anywhere in the global beams of the I-3 satellites. Applications include passenger, operational, administrative and safety communications.

AERO H+

Aero H+ offers all the features of Aero H, but uses the I-3 regional spot beams and 4.8kbps voice codecs to deliver voice services at lower cost. Outside the regional spot beams, Aero H+ terminals operate in the global beams in the same way as standard Aero H systems. Aero H+ is also available in the full I-4 satellite footprint.

AERO I

Aero I uses intermediate-gain antennas and supports I-3 global beam packet data and I-3 regional beam, multi-channel voice and 4.8kbps circuit-mode data services. Aero I packet data is also available in the full I-4 footprint.

Iridium®

Global voice and
narrowband data

The popular and cost-effective Iridium satellite network enables global voice service in flight. It also helps you achieve compliance with Future Air Navigation System (FANS). This best of breed network is also perfect for narrowband data applications like fax, cockpit data, data safety services, and more. The network runs on Low Earth Orbit satellites for reliable global coverage in the air and on the ground at all altitudes and latitudes — even over polar regions.

Explore: business.gogoair.com/iridium



Global



Narrowband data



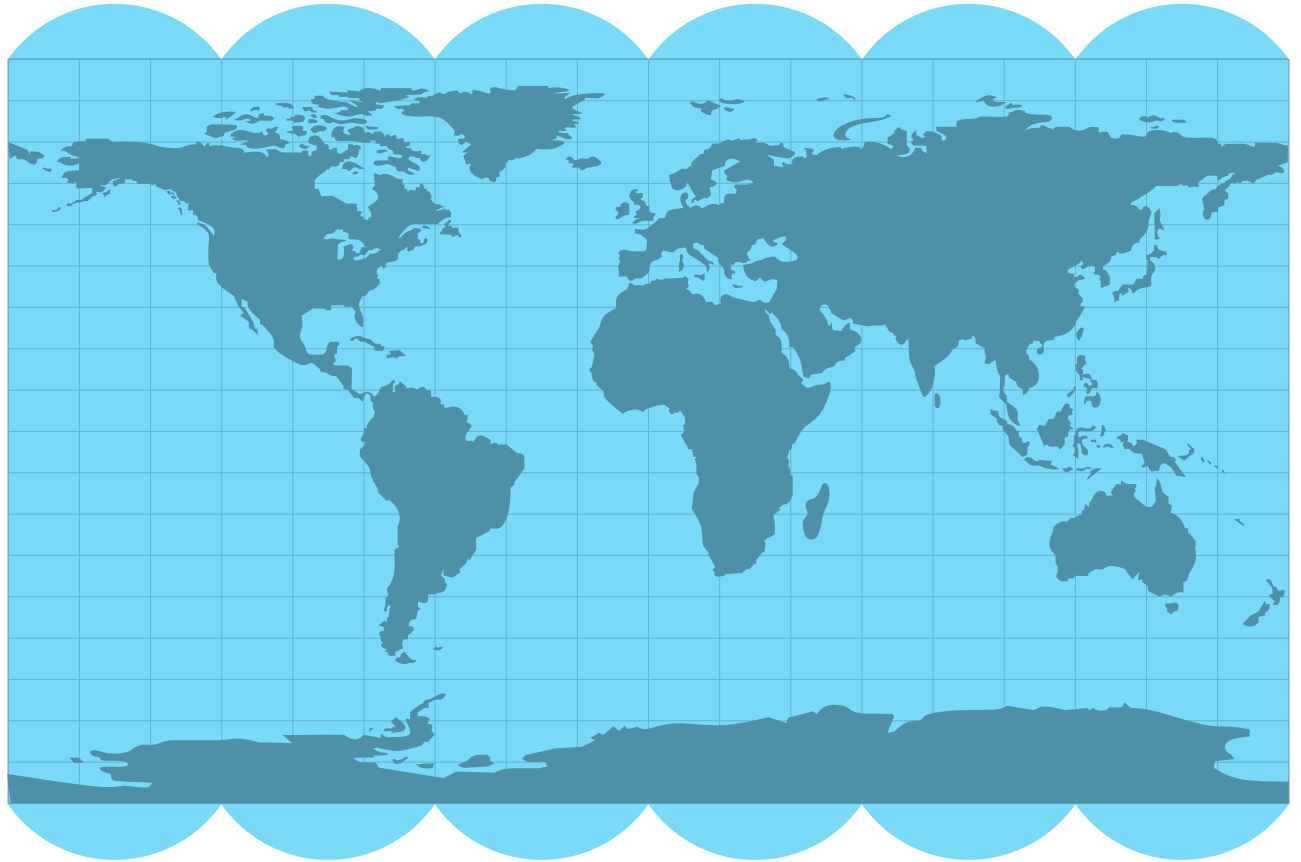
Voice

PERFORMANCE

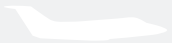
Good voice quality, reliable narrowband data service

EXPERIENCE

- Truly global, quality voice service
- Narrowband data
- Data safety services (FANS over Iridium)
- Cabin handsets



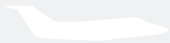
EQUIPMENT PACKAGES



ST 4300

Single box for flexible and scalable access to a world of Iridium voice, data and data safety services

Complete, multi-channel Iridium system



AXCESS

Complete modular cabin system with multiple channels of Iridium satellite service

The backbone of Iridium service

UCS 5000

The world's first and only Smart Cabin System

UCS 5000 is business aviation's first and only Smart Cabin System. More than a router, and well beyond an IFE service, UCS 5000 is a singular unit that orchestrates, manages and delivers today's incredible array of data, voice, entertainment, information, and cabin management services. As a smart router, it dynamically manages multiple networks. As a full-function media server, it's your gateway to Gogo Vision inflight entertainment, as well as file sharing and access to your Cabin Management System. And, of course, it enables a full-featured voice experience.

Explore: business.gogoair.com/ucs5000



Global



Smart router



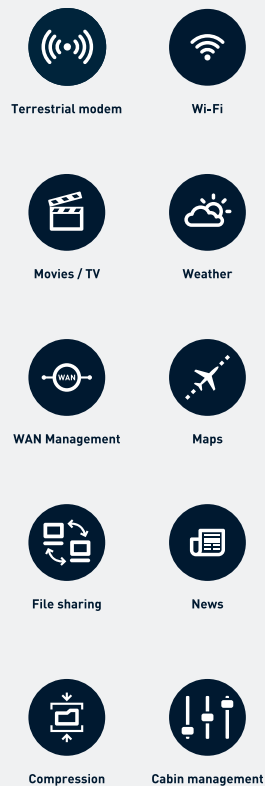
Media server

SMART ROUTER

- 802.11b/g/n Wi-Fi services
- Single SSID for cabin network and CMS control
- Wireless access point
- Dynamically manages multiple data networks
- 3G terrestrial modem for on ground Internet
- Bi-directional data compression

MEDIA SERVER

- Gogo Vision IFE service (optional):
On-demand movies, TV episodes, news, moving maps and flight information, destination weather
- Laptop-to-laptop file transfer
- Access to Cabin Management Systems

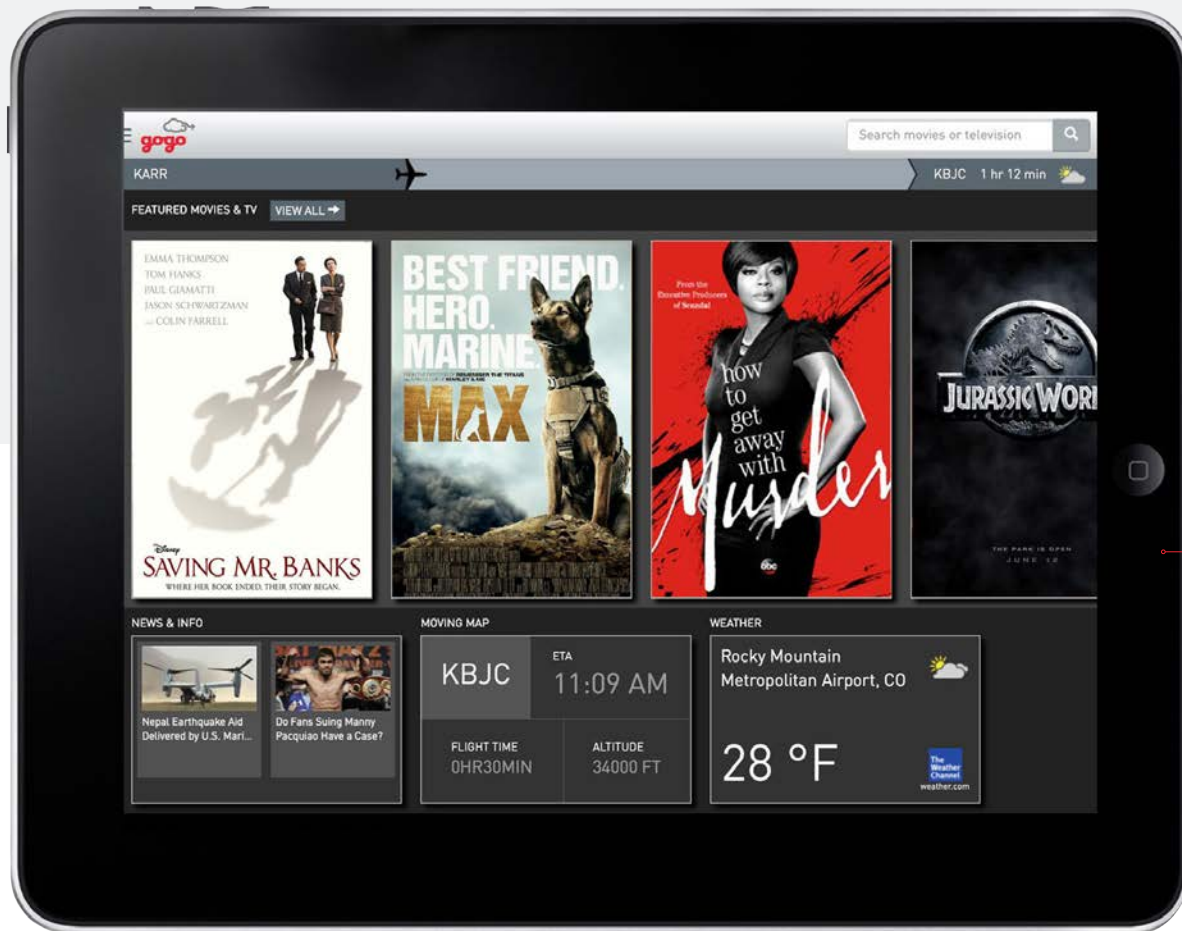


Gogo Vision

The ultimate worldwide wireless IFE solution

Gogo Vision is the first IFE service that thrills passengers with a true, on-demand blockbuster Hollywood movies, hit TV shows, news, destination weather, flight information, and moving maps - wherever you fly worldwide. It's a full library of the best titles from the biggest names in global entertainment, all streamed to personal Wi-Fi connected laptops, tablets and smartphones from an on-board server. It's the ultimate IFE and information experience your passengers will love, and applaud.

Explore: business.gogoair.com/gogovision



Global



Movies / TV



News



Maps



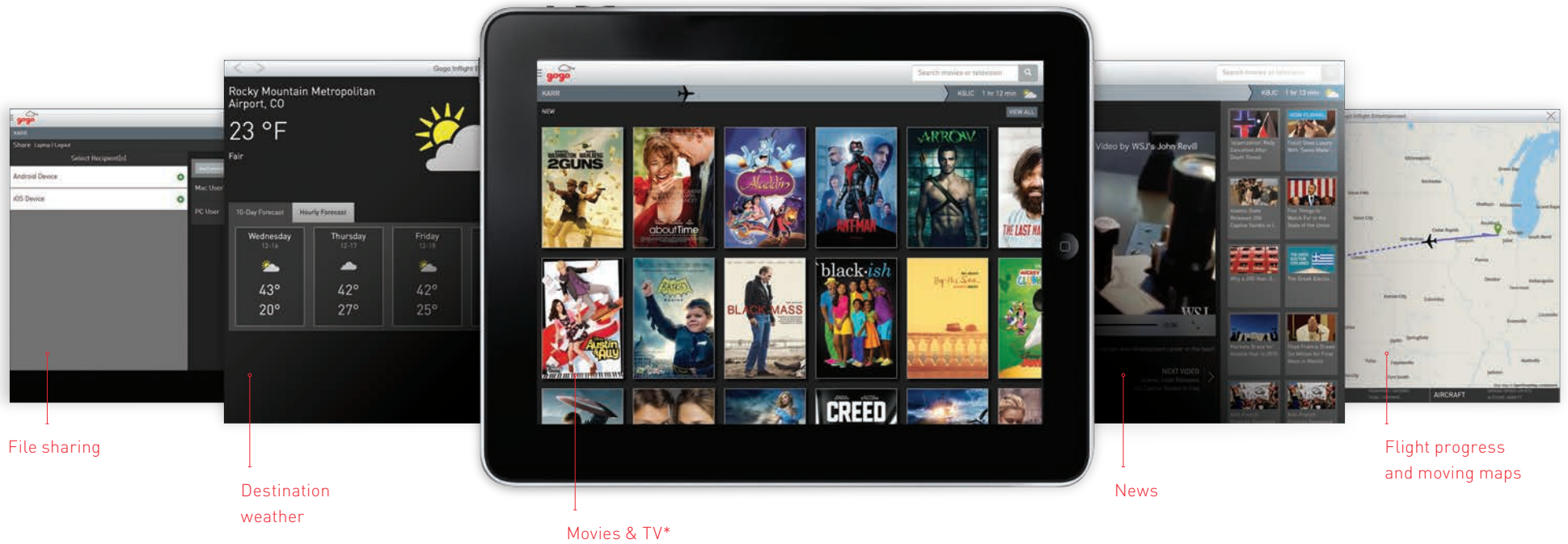
Weather



File sharing

Watch on any device:

- Laptops
- Tablets
- Smartphones
- Aircraft monitors



*Includes all Digital Rights Management (DRM).

REPRESENTATIVE CONTENT PROVIDERS



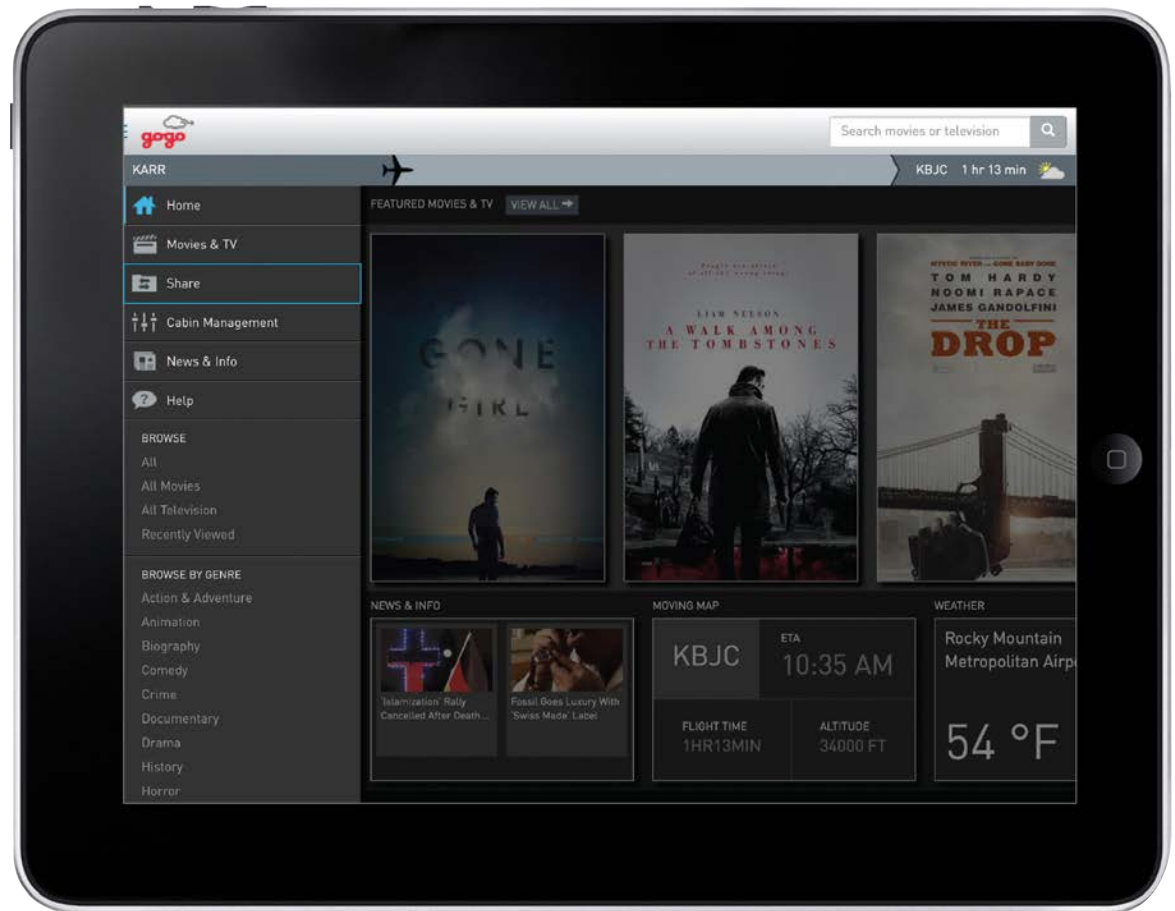
Gogo Vision

The ultimate worldwide wireless IFE solution

- Available for aircraft worldwide
- A full library of licensed movies and TV episodes, from the biggest names in global entertainment
- News, destination weather, flight progress, and moving maps
- View content on laptops, tablets, smartphones, and cabin monitors
- Laptop-to-laptop file transfer
- Cabin Management Systems link
- Content updates performed wirelessly and automatically at nationwide Gogo Cloud locations or in your own hangar
- Available with UCS 5000 system
- Multi-language tracks for movies & TV episodes

MENU TRANSLATIONS AVAILABLE

- English
- French
- Italian
- Russian
- Spanish
- German
- Arabic



Gogo Cloud

Automatically update Gogo Vision content at worldwide FBOs, or in your own hangar

Gogo Cloud is our exclusive, worldwide content delivery network service. Simply park your aircraft in your Gogo Cloud connected hangar or at any select Gogo Cloud FBO location, and your movies, TV, news and more will be automatically and wirelessly updated.

Explore: business.gogoair.com/gogocloud



Movies / TV



Weather



News

Smart airplanes

The safety and operational efficiency benefits of Connected Aircraft Services

Can connectivity improve operational safety and efficiency for business aviators? We're proving that it can. Gogo is at the forefront of using real-time, global airborne data to help aviators today, and we're working on the game-changing, IoT-based innovations of tomorrow.

CONNECTIVITY CAN IMPROVE:

- Situational awareness
- Weather information
- Flight planning
- Fuel savings
- Operational efficiency





Real-time data unlocks the full potential of cockpit and operational apps

"IoT is where objects or devices, like aircraft or avionics, are connected and exchanging data with other systems. It's where everything effectively becomes a node on a network, and we're able to sense and monitor the status of those devices."

-- Mark D. Miller
Senior Vice President and General Manager
The Weather Company an IBM Business
(formerly WSI Corporation)





Worldwide, world-class support

Gogo is consistently rated best-in-class in customer support for our expert guidance and customer care. From service activations and changes, to billing, global technical support and training, our team is uncompromisingly dedicated to taking care of you - 24/7/365, no matter where you are.



**#1 SIX YEARS
IN A ROW**

2016 AIN Product Support Survey





GLOBAL

CUSTOMER SUPPORT

24/7/365



Where innovation takes flight

With more than 17,000 systems shipped worldwide, Gogo is the world's most experienced and innovative provider of inflight connectivity and entertainment solutions to the business aviation industry.

From inflight Internet to email, voice, texting, entertainment, cockpit data, and safety services, Gogo Business Aviation has a complete suite of solutions — for virtually any business aircraft, flying anywhere on Earth.



275 **#1** customer support rank ★★★★★
Gogo Business Aviation employees

25 YEARS OF INNOVATION

17,000  systems in flight **5** advanced airborne networks

 Gogo Biz	 SwiftBroadband
 Classic Aero	 Iridium
 Jet ConneX	



innovate



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